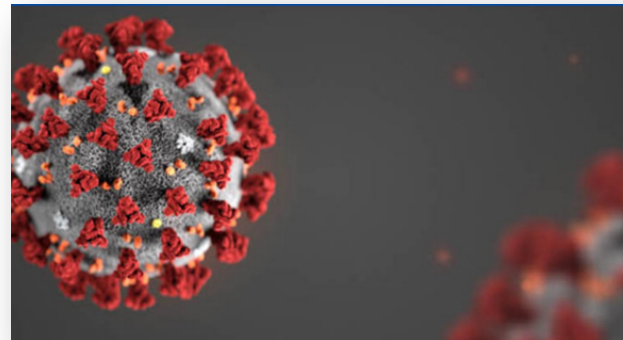




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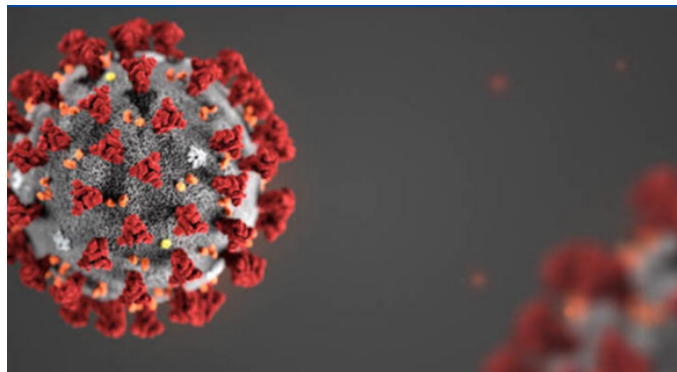
An Update for NYS Healthcare Providers on COVID-19

May 7, 2020

**Elizabeth Dufort, MD, FAAP
Medical Director, Division of Epidemiology
New York State Department of Health**

Agenda

- Global, National, New York State Updates
- Testing Updates
- Contact Tracing
- Community Mitigation
- Therapeutics
- Telehealth
- Healthcare System Surge Response
- Healthcare Provider Wellness and Survey
- Resources
- Pre-planned Q & A: Chat box not feasible with level of attendance



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Upcoming Calls

Update: Future weekly calls will be held on Thursdays 1-2 PM

- **Recordings will be available immediately:** [NYSDOH COVID-19 Healthcare Provider website](#)
- In addition to YouTube, an on-demand version of our weekly sessions for healthcare providers in NYS is now available as a podcast – search NYSDOH
- If you are not receiving email invitations to the call series, please work with your Health Commerce System (HCS) site coordinator to receive notifications from the Integrated Health Alerting and Notification System (IHANS)



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Disclaimer

- The situation is rapidly evolving, as is our understanding of this new virus.
- All of the information presented is based on our best knowledge as of today.

Situation Summary: COVID-19 Global, 5/6/2020

www.who.int/emergencies/diseases/novel-coronavirus-2019/situation-reports

Region	Confirmed Cases	Deaths
Global	3,588,773	247,503
Western Pacific	154,884	6327
European	1,593,828	147,780
South-East Asia	76,998	2821
Eastern Mediterranean	221,230	8290
Africa	33,973	1202
Americas	1,507,148	81,070

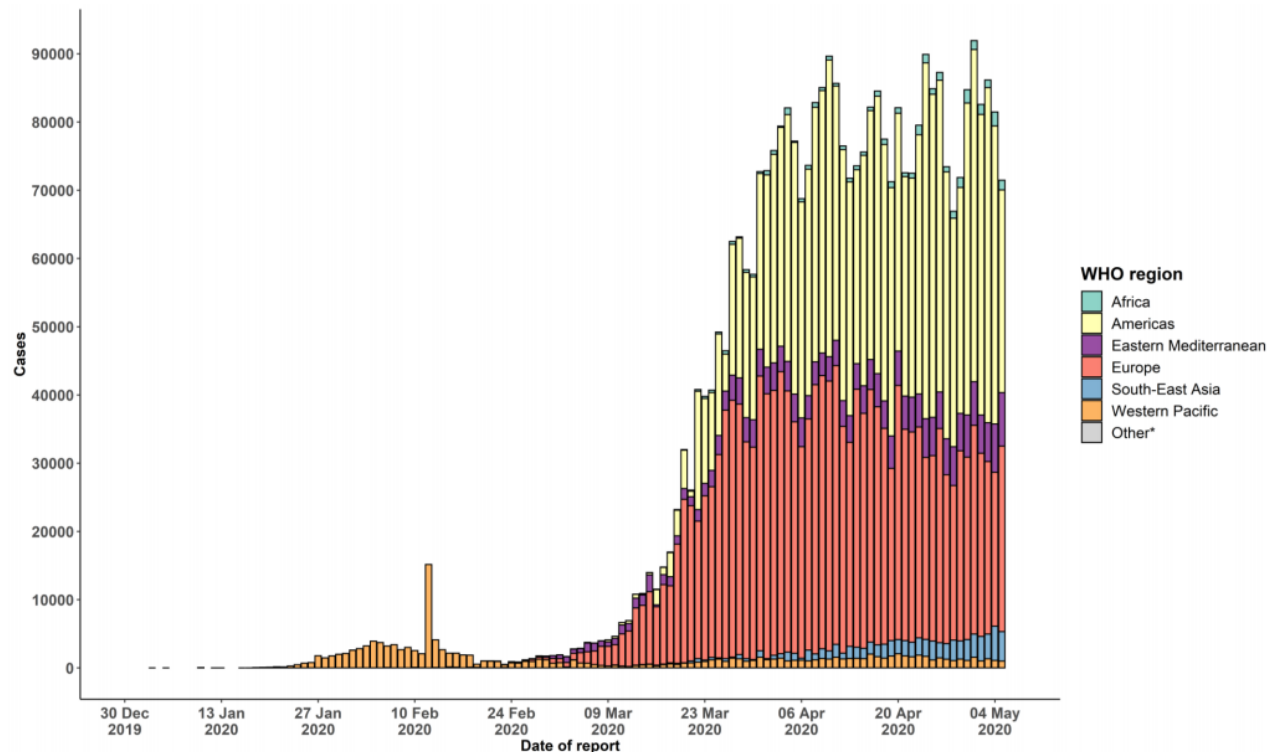


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Situation Summary: COVID-19 Global, 5/6/2020

www.who.int/emergencies/diseases/novel-coronavirus-2019/situation-reports

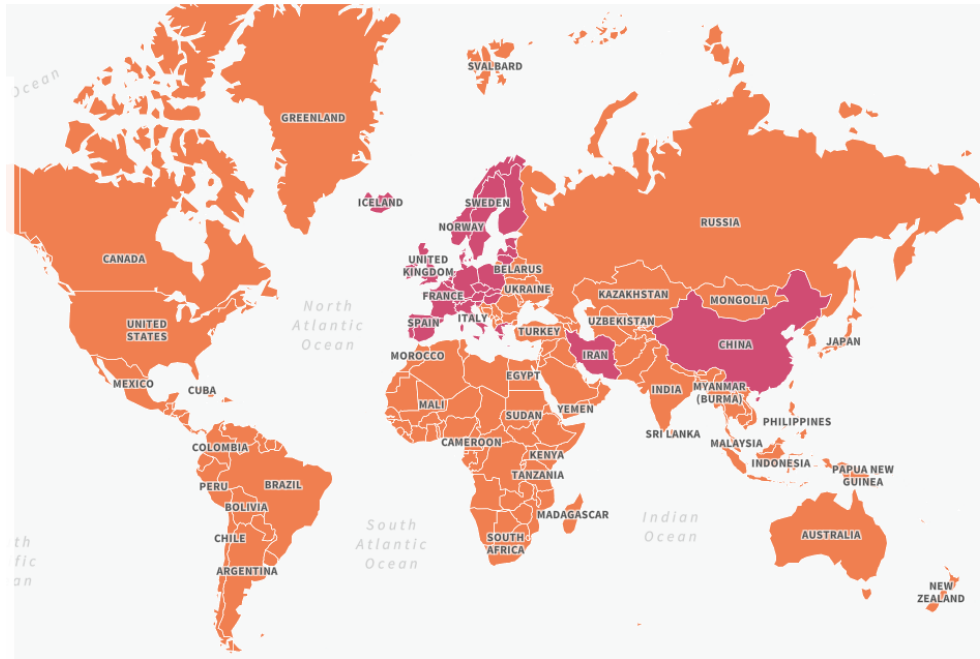
Figure 2. Number of confirmed COVID-19 cases, by date of report and WHO region, 30 December 2019 through 6 May 2020**



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COVID-19 CDC Travel Recommendations by Country

www.cdc.gov/coronavirus/2019-ncov/travelers/index.html



Geographic Risk Assessment for COVID-19 Transmission

Click on the map to get country-specific travel health information about COVID-19.

Country Transmission Level

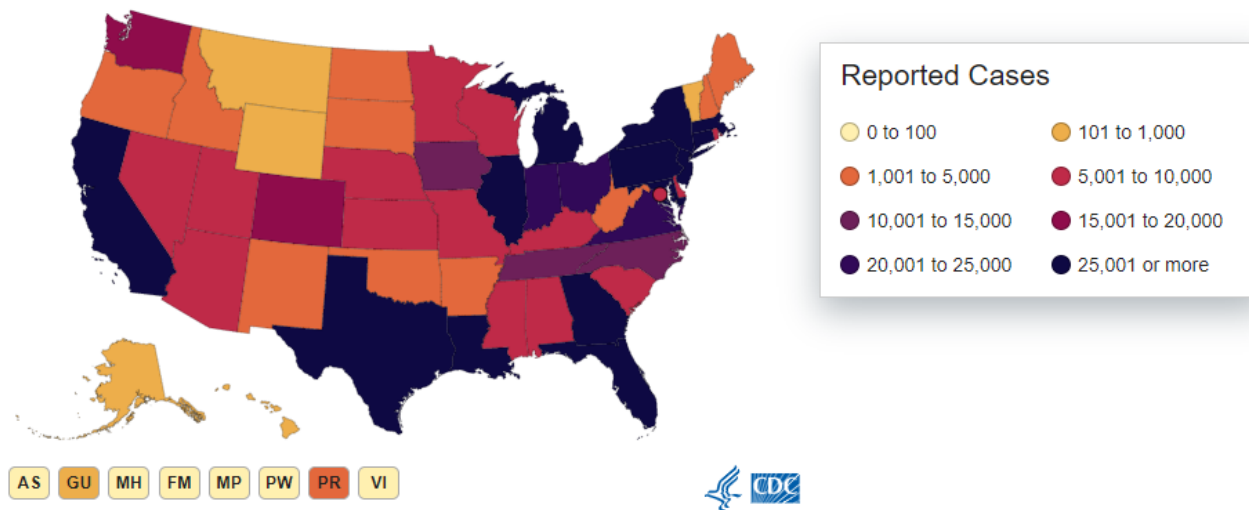
- Widespread ongoing transmission with restrictions on entry to the United States
- Widespread ongoing transmission without restrictions on entry to the United States
- Ongoing community transmission
- Limited community transmission

- **Level 3** Widespread transmission with US entry restrictions: China, Iran, Most of Europe, UK and Ireland
- **Level 3** Widespread transmission without US entry restrictions: Global Pandemic

Situation Summary: Covid-19 U.S. (May 6, 2020)

www.cdc.gov/coronavirus/2019-ncov/cases-in-us.html

21 states report more than 10,000 cases of COVID-19.



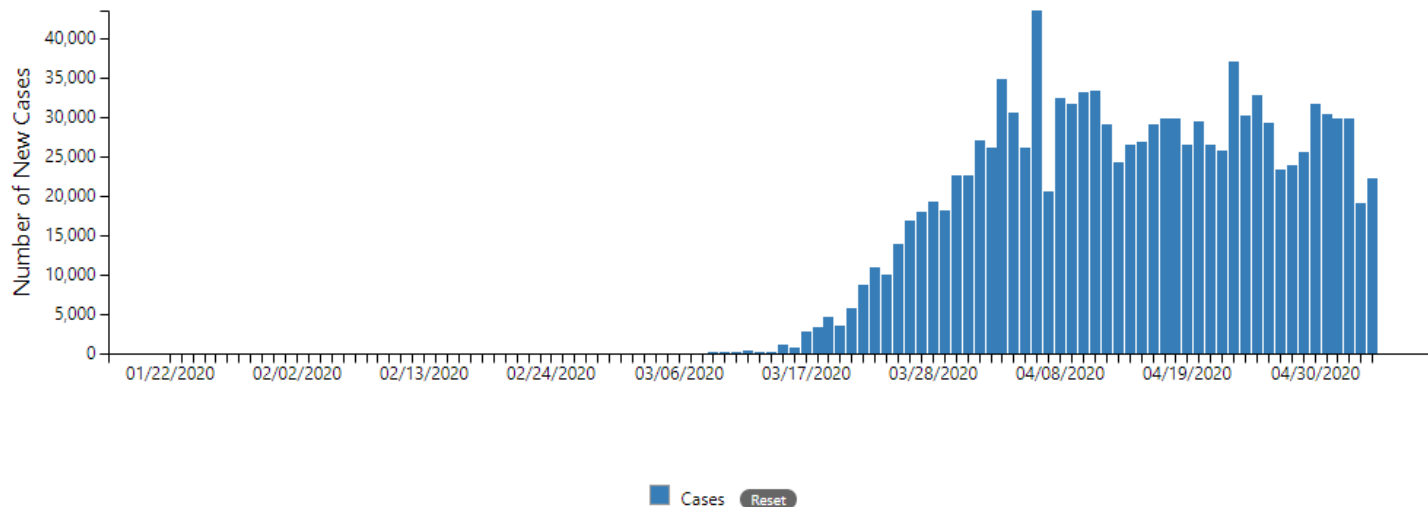
- Total cases: 1,193,813; new cases 22,303
- Total deaths: 70,802; new cases 2,523

Situation Summary: Covid-19 U.S.

www.cdc.gov/coronavirus/2019-ncov/cases-in-us.html

New Cases by Day

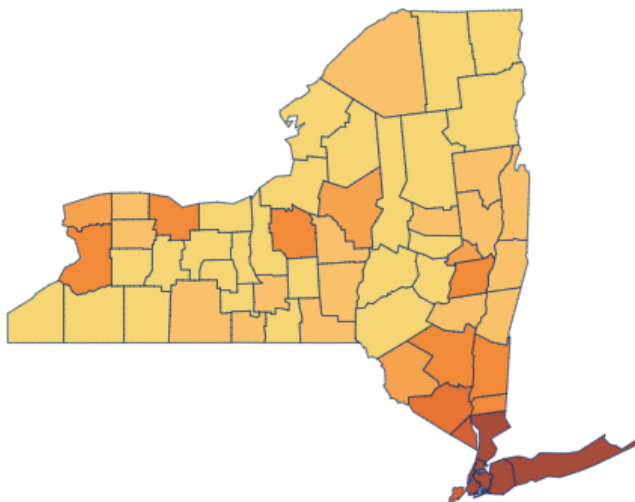
The following chart shows the number of new cases of COVID-19 reported by day in the U.S. since the beginning of the outbreak.



NYSDOH COVID-19 Tracker (May 5, 2020)

Found at: [NYSDOH COVID-19 website](#)

Persons Tested Positive by County



- 01-99
- 100-499
- 500-999
- 1,000-4,999
- 5,000-9,999
- 10,000-14,999
- 20,000+

Statewide

Total Persons Tested
1,055,921

Total Tested 5/05
27,022

Total Tested Positive
323,978

Sex Distribution of Positive Cases

Female	Male	Unknown
47.9%	51.5%	0.5%

New Positives 5/05
2,786

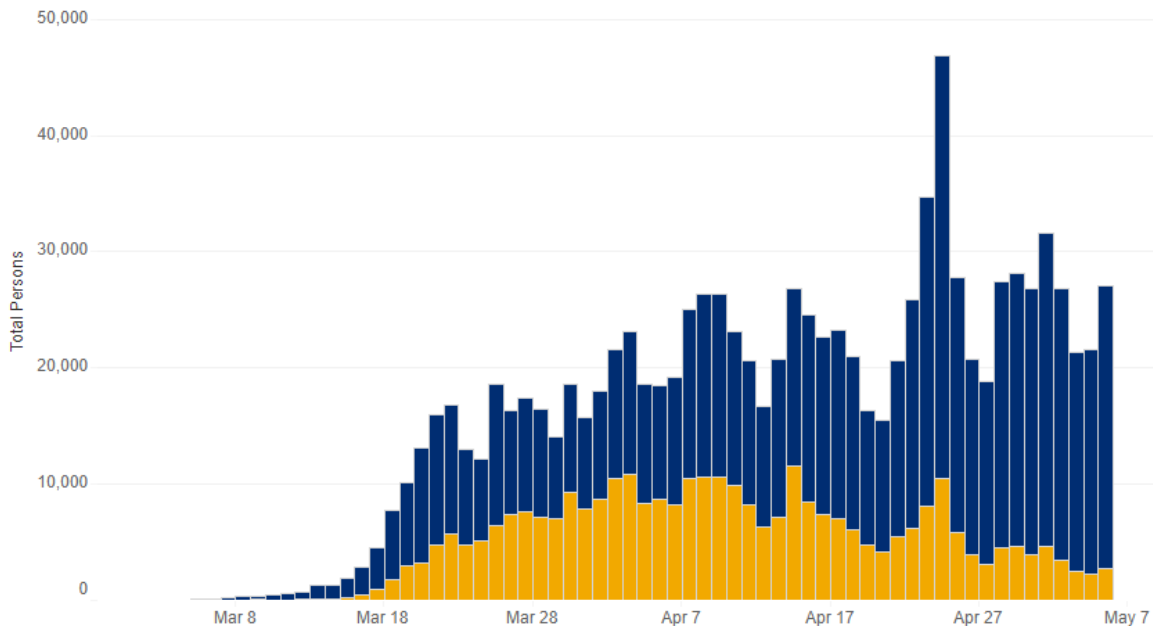
NYSDOH COVID-19 Tracker (May 5, 2020)

Found at: [NYSDOH COVID-19 website](https://www.health.ny.gov/statistics/covid19/daily-totals)

Daily Totals: Persons Tested and Persons Tested Positive

■ Total Persons Tested ■ Total Tested Positive

Hover over a bar to see details



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NYSDOH COVID-19 Tracker (May 5, 2020)

Found at: [NYSDOH COVID-19 website](#)

Fatalities by County

The increase in fatalities reflects new data reported Wednesday, May 6 in addition to confirmed fatalities within nursing homes and adult care facilities that were identified as part of a data reconciliation process earlier this week. Click here for additional detail.

County	Place of Fatality	Deaths by County of Residence
Grand Total	20,597	20,597
Albany	93	63
Allegany	0	2
Bronx	2,664	2,888
Broome	25	24
Cattaraugus	1	2
Cayuga	1	2
Chautauqua	2	2

Fatalities by Race/Ethnicity

Data is preliminary. With 99% reporting, below is the breakdown for NYS excluding NYC. With 63% reporting, below is the breakdown for NYC as provided by NYCDOHMH.

[Click to see NYS excl. NYC age-adjusted rate](#)

Race/Ethnicity	NYC	NYS Excl. NYC
Hispanic	34% (29% of population)	14% (12% of population)
Black	28% (22% of population)	18% (9% of population)
White	27% (32% of population)	60% (74% of population)
Asian	7% (14% of population)	4% (4% of population)
Other	4% (3% of population)	4% (1% of population)

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NYSDOH COVID-19 Tracker (May 5, 2020)

Found at: [NYSDOH COVID-19 website](#)

Fatalities by Sex

Grand Total	20,597 (100.0%)
Female	8,491 (41.2%)
Male	12,097 (58.8%)
Unknown	9 (0.0%)

Fatalities by Age Group

Age Group	Fatality Count	%
Grand Total	20,597	100.0%
Unknown	9	0.0%
90 & Over	2,718	13.2%
80 to 89	5,314	25.8%
70 to 79	5,417	26.3%
60 to 69	4,050	19.7%
50 to 59	1,997	9.7%



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NYS COVID-19 Healthcare Utilization

- Currently hospitalized: 8,665 (*decreased by 514*)
 - Newly hospitalized (3-day average): 607
- Current ICU: 2,976 (*decreased by 122*)
 - Current Intubation: 2,425 (*decreased by 108*)
- Cumulative discharges: 55,547
- Deaths: 231 (*compared to day prior 232*)
- Continue to see decreases in hospitalization, ICU, and intubation numbers

SARS-CoV-2 Testing for COVID-19

Alternative Specimen Collection Sites - COVID-19 Testing

- 5 new drive-through locations opened this week
 - **Niagara County:** Niagara County Community College, 3111 Saunders Settlement Rd, Sanborn, NY 14132
 - **Erie County:** Buffalo Sabres Lot, 125 Perry Street, Buffalo, NY 14204
 - **Broome County:** Binghamton University - Event Center (Lot F/F3)
 - **Monroe County:** Monroe County Community College, 1000 E Henrietta Road, Rochester, NY 14623, Lot G
 - **Oneida County:** Griffiss International Airport, 592 Hanger Road, Rome NY, 13441
- Diagnostic Testing Access: Individuals who fit prioritization categories and do not currently have access to testing can:
 - Call the New York State COVID-19 Hotline at 1-888-364-3065OR
 - Visit the NYSDOH website www.covid19screening.health.ny.gov to be screened for eligibility, and if eligible, have an appointment set up at one of the State's Testing Sites

Available Molecular Assays

www.fda.gov/medical-devices/emergency-situations-medical-devices/emergency-use-authorizations#covid19ivd

- There are **48** PCR-based assays for SARS-CoV-2 that have been approved under the FDA's EUA process
- The majority of these are assays that can be used in a high-complexity laboratory
- Three are waived assays
- There may be supply chain issues for reagents (ideally, it is good for laboratories to have multiple platform options to give more flexibility)

Molecular SARS-CoV-2 Testing

NYS – over one million people have been tested (1,055,921)

Is home based specimen collection an option?

- The FDA has recently approved LabCorp to use an at home collection kit for SARS-CoV-2 testing for use under an Emergency Use Authorization (EUA) only
- Not yet available in NYS, however, availability for NYS residents is under discussion

Available Serology Assays

www.fda.gov/medical-devices/emergency-situations-medical-devices/faqs-diagnostic-testing-sars-cov-2

- **12** assays are FDA approved for use in moderate or high complexity laboratories
 - 7 are IgG and IgM tests or total antibody tests, 5 are IgG only serologic assays
 - There are no waived tests to detect antibodies to SARS-CoV-2 (no point of care tests)
- **NYSDOH recommends only using FDA EUA tests**
- There are over 150 serology assays listed on the FDA website
- **These are NOT FDA reviewed, nor approved.**
- Be aware of these disclaimers if you use these tests
 - This test has not been reviewed by the FDA.
 - Negative results do not rule out SARS-CoV-2 infection, particularly in those who have been in contact with the virus. Follow-up testing with a molecular diagnostic should be considered to rule out infection in these individuals.
 - Results from antibody testing should not be used as the sole basis to diagnose or exclude SARS-CoV-2 infection or to inform infection status.
 - Positive results may be due to past or present infection with non-SARS-CoV-2 coronavirus strains, such as coronavirus HKU1, NL63, OC43, or 229E.

NYSDOH Health Advisory on COVID-19 Serology Assays

Q&A's provided to answer patient and community questions on serology

[NYSDOH Health Advisory on COVID-19 Serologic Assays](#)



ANDREW M. CUOMO
Governor

Department
of Health

HOWARD A. ZUCKER, M.D., J.D.
Commissioner

SALLY DRESLIN, M.S., R.N.
Executive Deputy Commissioner

DATE: April 30, 2020
TO: Clinical Laboratories, Limited Service Labs, Healthcare Providers, Healthcare Facilities, and Local Health Departments
FROM: NYS Department of Health (Department) Bureau of Surveillance and Data Systems (BSBS)

Health Advisory: COVID-19 Serology Testing

Background

Serological tests for determining the presence of antibodies against SARS-CoV-2 are now available from commercial manufacturers. Serology tests are used to determine if antibodies against SARS-CoV-2 are present. Certain serology tests can look for the general presence of SARS-CoV-2 antibodies, while others can determine if specific types of SARS-CoV-2 antibodies, such as IgM and/or IgG, are present.

FDA and Serological Testing

The US Food and Drug Administration (FDA) is allowing commercial manufacturers of COVID-19 serology tests to distribute these tests to laboratories once they notify the FDA that they have validated their test. A list of manufacturers that have notified the FDA can be found at <https://www.fda.gov/medical-devices/emergency-situations-medical-devices/faqs-diagnostic-testing-sars-cov-2>.

Although there are manufacturers that have notified the FDA that their tests have been validated, and the FDA has approved the distribution of the tests, the data demonstrating the accuracy and reliability of the tests has not been reviewed by the FDA. In addition, these tests have not necessarily been granted approval under the FDA's Emergency Use Authorization (EUA) process. Tests being distributed prior to the approval under the FDA's EUA process can only be performed by laboratories approved to conduct high complexity testing. **These tests are not considered waived and, therefore, cannot be used at the point of care.**

Laboratories using COVID-19 serological tests from these commercial manufacturers are required to include specific disclaimers when issuing test results, including the following:

- This test has not been reviewed by the FDA.
- Negative results do not rule out SARS-CoV-2 infection, particularly in those who have been in recent contact with the virus. Follow-up testing with a molecular diagnostic test should be considered to rule out infection in these individuals.
- Results from antibody testing should not be used as the sole basis to diagnose or exclude SARS-CoV-2 infection, or to inform infection status.
- Positive results may be due to past or present infection with non-SARS-CoV-2 coronavirus strains, such as coronavirus HKU1, NL63, OC43, or 229E.



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NYSDOH Health Advisory on COVID-19 Serology Assays

If the serology test is positive and shows that I have antibodies to SARS-CoV-2, does that mean I am immune to the virus?

- Based on our knowledge of how the body reacts to an infection, we presume that the presence of IgG antibodies could mean that you have some level of immunity to a virus.
- However, at this time, it is unclear whether the presence of SARS-CoV-2 IgG antibodies will result in immunity to prevent future COVID-19 infections.
- We will better understand immunity to SARS-CoV-2 as we study what happens to people who test positive for SARS-CoV-2 IgG antibodies and are again exposed to SARS-CoV-2, to determine if any of them are confirmed to have new infections.

Statewide Community Serosurveys

- Over 15,000 people were tested across the state at grocery stores and community centers over the past two weeks
- Statewide:
 - 12.3% of the population have COVID-19 antibodies
 - 11.5% of women tested positive, 13.1% of men

NYC: 19.9%	Westchester/Rockland: 13.8%
Capital District: 2.2%	Central NY: 1.9%
Finger Lakes: 2.6%	Hudson Valley (excluding Westchester/Rockland): 3%
Long Island: 11.4%	Mohawk Valley: 2.7%
North Country: 1.2%	Southern Tier: 2.4%
Western NY: 6%	



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Statewide Community Serosurveys

Race

Asian: (8.8% of tested) **11.1% positive**

Black: (14.1% of tested) **17.4% positive**

Latino/Hispanic: (17.7% of tested) **25.4% positive**

Multi/None/Other: (2.3% of tested) **14.4% positive**

Multi/None/Other: (2.3% of tested) **14.4% positive**

Age

18-24: **10.9% positive**

25-34: **13.5% positive**

35-44: **12.9% positive**

45-54: **14.4% positive**

55-64: **11.9% positive**

65-74: **10.4% positive**

75+: **9.5% positive**



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Risk Factors – COVID-19 Hospitalization

- Collected from hospitals – new admissions
- 1,269 survey responses from 113 hospitals over three days

Risk Factors	
Residence	Employment
Jail/Prison: <1%	Employed: 17%
Homeless: 2%	Retired: 37%
Congregate living: 2%	Unemployed: 46%
Assisted living facility: 4%	
Nursing Home: 18%	
Home: 66%	



Hospitalization Data on Risk Factors

- **Summary the majority of individuals were:**
 - Not working or traveling;
 - Predominately located downstate;
 - Predominately minorities and older individuals;
 - Predominately non-essential employees; and
 - Predominately at home

Containment

Contact Tracing – Test-Trace-Isolate

Get Involved: How You Can Help

GET INVOLVED

New York State is doing all it can to keep New Yorkers safe and stop the spread of COVID-19. But we're stronger if we all work together. Governor Cuomo is calling on health care professionals, schools of public health or medicine and PPE products providers and manufacturers to come forward to support the state's response. It's going to be hard, it's going to be disruptive, but we will get through this together.

BE PART OF AN EFFORT TO RE-OPEN OUR COMMUNITIES

NYS Contact Tracing Initiative

Contact Tracers

Reach out to the contacts of anyone diagnosed with COVID-19 to assess symptoms, ensure compliance with quarantine and determine social support needs

[APPLY ONLINE](#)

Team Supervisors

Lead a team of 20 Contact Tracers, and one Community Support Specialist who are working remotely using digital tools

[APPLY ONLINE](#)

Community Support Specialists

Work with the team to address the support needs of those who are contacts, especially those who are under Isolation or Quarantine

[APPLY ONLINE](#)

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Community Mitigation and Re-opening Strategies

NYS Community Mitigation and Reopening Strategy

- **NY on PAUSE and social distancing through May 15th**
 - Non-essential businesses will remain closed
- **After May 15th:**
 - More essential businesses with lower risk of infection (to workers and public) will reopen first
 - New safety strategies in business
 - Social distancing, reduce density, masks, cleaning, screening, reporting
- **All K-12 schools and college facilities statewide will remain closed for the remainder of the year**
 - Continue to provide distance learning, meal delivery, and childcare services for the remainder of the year

NYS Reopening Strategy

- Regions must have (based on CDC guidelines):
 - **New infections:**
 - At least 14 days of decline in total net hospitalizations and deaths on a 3-day rolling average
 - Region cannot exceed 15 net new total hospitalizations or 5 new deaths on a 3-day rolling average
 - Region must have fewer than two new COVID patients admitted per 100,000 residents per day
 - **Healthcare capacity:**
 - At least 30 percent total hospital and ICU beds available
 - Hospitals have at least 90 days of personal protective equipment stockpiled

NYS Reopening Strategy

- Regions must have (based on CDC guidelines):
 - **Molecular testing capacity:**
 - The capacity to conduct 30 molecular tests for every 1,000 residents per month
 - **Contact tracing capacity:**
 - A baseline of 30 contact tracers for every 100,000 residents

If you lost your job or health coverage, or are uninsured, we have you covered



Enroll Today



Individuals & Families

You and your family have many low cost, quality health insurance options available through the Individual Marketplace.

You can quickly compare health plan options and apply for assistance that could lower the cost of your health coverage. You may also qualify for health care coverage from Medicaid or Child Health Plus through the Marketplace. Anyone can apply here.

GET STARTED

Get In-Person Help

Compare Plans and Estimate Cost

Search by Health Plan, Provider, or Facility

Chat Now

1

Create an Account.

2

Tell us about yourself and your family.

3

Choose a health insurance plan.

- New Yorkers without health insurance can apply through NY State of Health through June 15th, 2020
- Must apply within 60 days of losing coverage



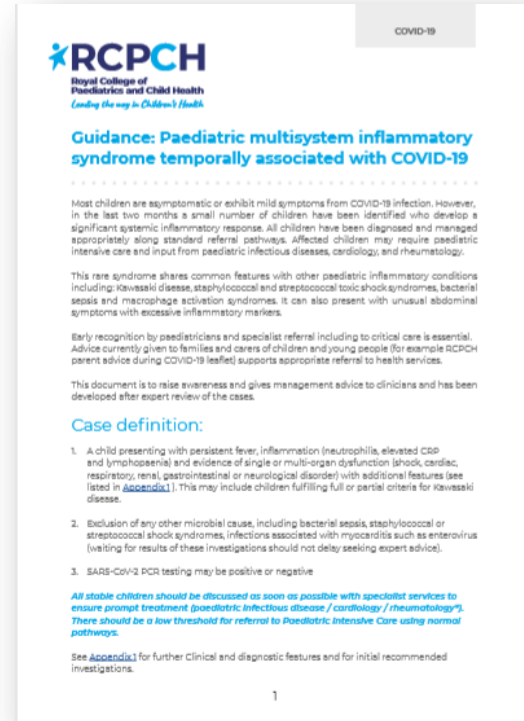
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Pediatric Multisystem Inflammatory Syndrome Associated with COVID-19

Pediatric Multisystem Inflammatory Syndrome

- Last week, in the United Kingdom and Europe, a possible link was reported between COVID-19 and a serious inflammatory disease recently termed “Pediatric Multi-System Inflammatory Syndrome Temporally Associated with COVID-19.”

[Royal College of Paediatrics and Child Health Guidance: Paediatric Multisystem Inflammatory Syndrome Temporally Associated with COVID-19](#)



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Pediatric Multisystem Inflammatory Syndrome

- NYC DOHMH Health Alert
- During April 29th to May 3rd:
 - **15 compatible cases identified in NYC pediatric intensive care units**
 - Fever, features of Kawasaki disease and/or toxic shock syndrome, abdominal symptoms were prominent
- Intensive care required for cardiovascular and respiratory support



2020 Health Alert #13: Pediatric Multi-System Inflammatory Syndrome Potentially Associated with COVID-19

- Fifteen cases compatible with multi-system inflammatory syndrome have been identified in children in New York City hospitals.
- Characterized by persistent fever and features of Kawasaki disease and/or toxic shock syndrome; abdominal symptoms common
- Cases may require intensive care unit admission for cardiac and/or respiratory support
- Polymerase chain reaction testing for SARS-CoV-2 may be positive or negative
- Early recognition and specialist referral are essential, including to critical care if warranted
- Immediately report cases to the New York City Health Department's Provider Access Line: 866-692-3641

May 4, 2020

Dear Colleagues,

A pediatric multi-system inflammatory syndrome, recently reported by authorities in the United Kingdom,¹ is also being observed among children and young adults in New York City and elsewhere in the United States. Clinical features vary, depending on the affected organ system, but have been noted to include features of Kawasaki disease or features of shock; however, the full spectrum of disease is not yet known. Persistent fever and elevated inflammatory markers (CRP, troponin, etc.) have been seen among affected patients. Patients with this syndrome who have been admitted to pediatric intensive care units (PICUs) have required cardiac and/or respiratory support. Only severe cases may have been recognized at this time.

The NYC Health Department contacted PICUs in NYC during April 29-May 3, 2020 and identified 15 patients aged 2-15 years who had been hospitalized from April 17- May 1, 2020 with illnesses compatible with this syndrome (i.e., typical Kawasaki disease, incomplete Kawasaki disease, and/or shock). All patients had subjective or measured fever and more than half reported rash, abdominal pain, vomiting, or diarrhea. Respiratory symptoms were reported in less than half of these patients. Polymerase chain reaction (PCR) testing for SARS-CoV-2 has been positive (4), negative (10), and initially indeterminate and then negative (1). Six patients with negative testing by PCR were positive by serology. More than half of the reported patients

¹ Pediatric Intensive Care Society. PICs Statement: Increased number of reported cases of novel presentation of multi-system inflammatory disease. April 27, 2020. Available at <https://picociety.org/wp-content/uploads/2020/04/PICs-statement-re-novel-KD-C19-presentation-v2-27042020.pdf>.

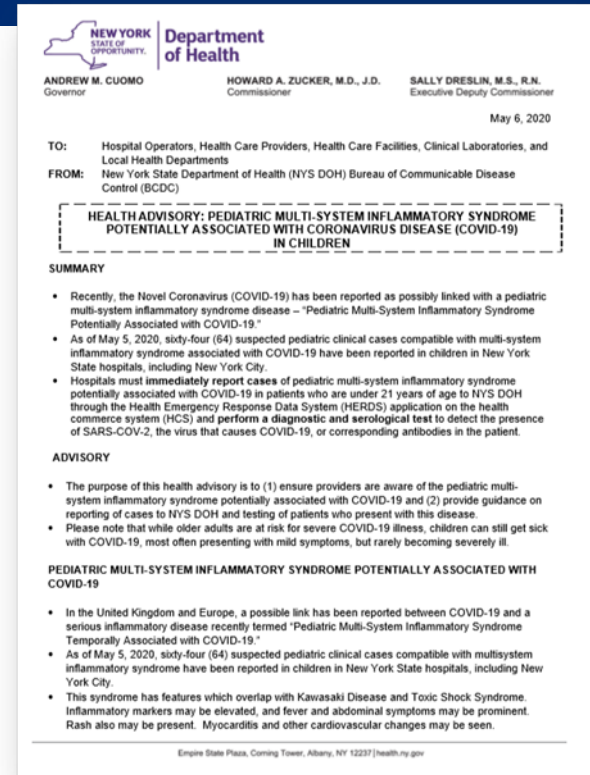
[NYSD DOHMH Pediatric Multisystem Inflammatory Syndrome Potentially Associated with COVID-19](#)



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Pediatric Multisystem Inflammatory Syndrome

- NYSDOH Health Advisory
- From March 1 - May 5, 2020:
- **64 compatible cases identified in NYS, including NYC**
- Fever and abdominal symptoms may be prominent
- Rash also may be present
- Myocarditis and other cardiovascular changes may be seen
- Majority required intensive care
- Majority tested positive with PCR or antibody testing



[NYSDOH Health Advisory Pediatric Multisystem Inflammatory Syndrome Associated with COVID-19](#)

Pediatric Multisystem Inflammatory Syndrome

- More to be learned
- More data to come
- Ongoing evaluation of trends
- Cases in young adults?
- SUNY Buffalo colleague
 - What we know
 - What we don't know
 - More to learn

<https://theconversation.com/a-mysterious-illness-is-striking-children-amid-the-coronavirus-pandemic-but-dont-be-too-quick-to-tie-it-to-kawasaki-disease-137986>



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Guidance on Therapeutics

Update on COVID-19 Therapeutics

- **NIAID Remdesivir Trial - ACTT Trial (Adaptive COVID-19 Treatment Trial (ACTT))**
 - Not yet published in the peer reviewed literature
 - DSMB identified the effect and NIAID felt it was ethical to report it out
 - ~1,060 patients, randomized controlled trial versus placebo
 - Recovered in 11 days versus 15 days ($p=0.001$)
 - Mortality trended toward better, but not statistically significant (8% versus 11%)
 - Promising because it opens the door to more research on effective therapeutics and lets us know we can treat this virus
 - NYS sites involved in this study
- Many other sites in NYS also engaged in clinical trials run by Gilead and in compassionate use / expanded access trials
- Lancet study out of China with 237 patients total (158 drug and 79 placebo)
 - no statistically significant difference in clinical benefits
- **FDA EUA provided for severe illness in children and adults (intravenous medication)**

Guidelines COVID-19 Therapeutics

[National Institute of Health \(NIH\) COVID-19 Treatment Guidelines](#)

[Infectious Disease Society of America \(IDSA\) COVID-19 Rapid Guidelines for Clinicians](#)

[NYS Medicaid Prescriber Education Program COVID-19 Drug Topics](#)

COVID-19 Healthcare System Surge

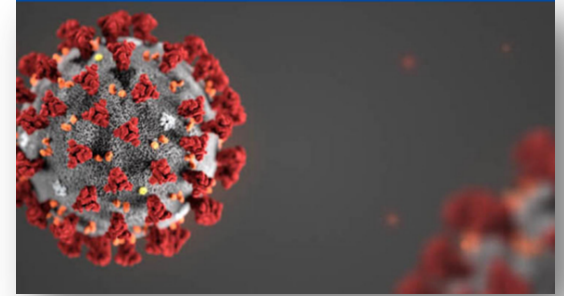
Marcus Friedrich, MD, MHCM, MBA, FACP
**Chief Medical Officer, Office of Quality and
Patient Safety**
NYSDOH



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COVID-19 Healthcare Surge Response

- Telehealth
- Healthcare system utilization and surge
- Elective outpatient treatment can resume in counties and hospitals without significant risk of COVID-19 surge
- Healthcare Provider Update and Compilation
- Healthcare Provide/Physician Wellness



Medicaid Telehealth Updates and Guidance

[NYSDOH COVID-19 Guidance for Medicaid Providers website](#)

- **Webinar:** New York State Medicaid Guidance Regarding Telehealth, Including Telephonic, Services During the COVID-19 Emergency - **5.5.2020**
 - [Slides](#) (PDF)
 - Recording *Coming Soon*
- **Frequently Asked Questions (FAQs)** on Medicaid Telehealth Guidance during the Coronavirus Disease 2019 (COVID-19) State of Emergency - [\(Web\)](#) - [\(PDF\)](#) - **Updated 5.1.2020**

Telehealth Guidance

- **American College of Physicians Telehealth Resource:**

www.acponline.org/practice-resources/business-resources/health-information-technology/telehealth

- **CDC Outpatient and Ambulatory Care Setting Guidance:**

www.cdc.gov/coronavirus/2019-ncov/hcp/ambulatory-care-settings.html

- **Medicaid:**

www.health.ny.gov/health_care/medicaid/program/update/2020/

COVID-19 Weekly Healthcare Provider Update Compilation:

As of May 6, 2020, 9:00 AM

The information in this compilation is current only as of the above date and time.

Purpose: The purpose of this weekly publication is to provide healthcare providers in New York State with a consolidated update of guidance released by the New York State Department of Health (NYSDOH) related to the COVID-19 pandemic response. This will show only current guidance for any given topic and will be updated to reflect new guidance.

As a reminder, all advisories and informational messages (including webinar invitations) are distributed through the Integrated Health Alerting Network System (IHANS), an application housed on the [Health Commerce System \(HCS\)](#). If you are not receiving IHANS notifications, please work with your site's HCS coordinator. Additional COVID-19 resources may be found on the NYSDOH webpage under [Information for Healthcare Providers](#).

Recordings of COVID-19 [Weekly Healthcare Provider Updates](#) are also available on the NYSDOH webpage.

Guidance/Health Advisory Topic	Link(s)	Date
Testing/Specimen Collection	Additional Capacity Guidance (Collection, triage, treatment)	3/19/20
	Specimen Collection and Handling to Allow NP and Saliva Specimen	4/1/20
	Wadsworth Specimen Collection, Handling and Transport	4/1/20
	Updated Infectious Disease Requisition Form	4/9/20
	Updated Infectious Disease Requisition Guidance	4/9/20
	Private Practice Collection Guidance	4/19/20
	The NYSDOH Wadsworth Center's Assay for SARS-CoV-2 IgG FAQ	4/20/20
	Updated Testing Protocol	4/26/20
	NEW GUIDANCE:	
Infection Control and Personal Protective Equipment	Serology Testing	4/30/20
	Requests for PPE should go through your county OEM	3/23/20
	PPE Shortage Guidance	4/2/20
	Optimizing PPE (CDC)	4/22/20
Quarantine/Isolation	Infection Control Guidance (CDC)	4/24/20
	Process for Discontinuation of Home Isolation	3/28/20
	Protocols for Essential Personnel to Return to Work Following COVID-19 Exposure or Infection	3/31/20
	Protocols for Personnel in Healthcare to Return to Work Following COVID-19 Exposure or Infection	3/31/20

HCP Compilation (Week of May 6th)

For questions, contact
covidproviderinfo@health.ny.gov



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Healthcare Provider/ Physician Wellness



New York State
Psychiatric Institute

For questions, contact
covidproviderinfo@health.ny.gov



ANDREW M. CUOMO
Governor

Department
of Health

HOWARD A. ZUCKER, M.D., J.D.
Commissioner

SALLY DRESLIN, M.S., R.N.
Executive Deputy Commissioner

April 28, 2020

Dear Colleague,

With deep appreciation and respect for your dedicated effort during the COVID-19 pandemic, I am inviting you to participate in a confidential online survey to assess the health impact of the COVID-19 pandemic on the New York State health care workforce. The study is being conducted by a consortium of NY universities and institutions, including Columbia University, NYU, CUNY Public Health, Hunter College, and the New York State Psychiatric Institute. Your identifiable data will be held by the university researchers and will not be shared with anyone. **Participant responses are anonymous; research data are archived without any identifiable information, and contact information is held separately.**

Immediate findings from their research will be shared with the policy, practice, and research communities within 7 days of data collection, so that it may be useful to the health workforce and to our ongoing COVID-19 response planning.

The survey will provide important insights to understand how to best address the needs of healthcare personnel who are on the front lines and shouldering critical responsibilities in the face of great personal risk. Additionally, the research team wants to hear from all healthcare personnel, even if you are not presently deployed on the front lines of the COVID-19 response.

Participation is completely voluntary and confidential. If you choose to participate, the questionnaire will take approximately 10 minutes.

To learn more about the study and to participate, please click on the link below:

<https://redcap.nyspi.org/surveys/?s=NXN7CHK3TW>

Sincerely,

Howard A. Zucker, M.D., J.D.
Commissioner of Health



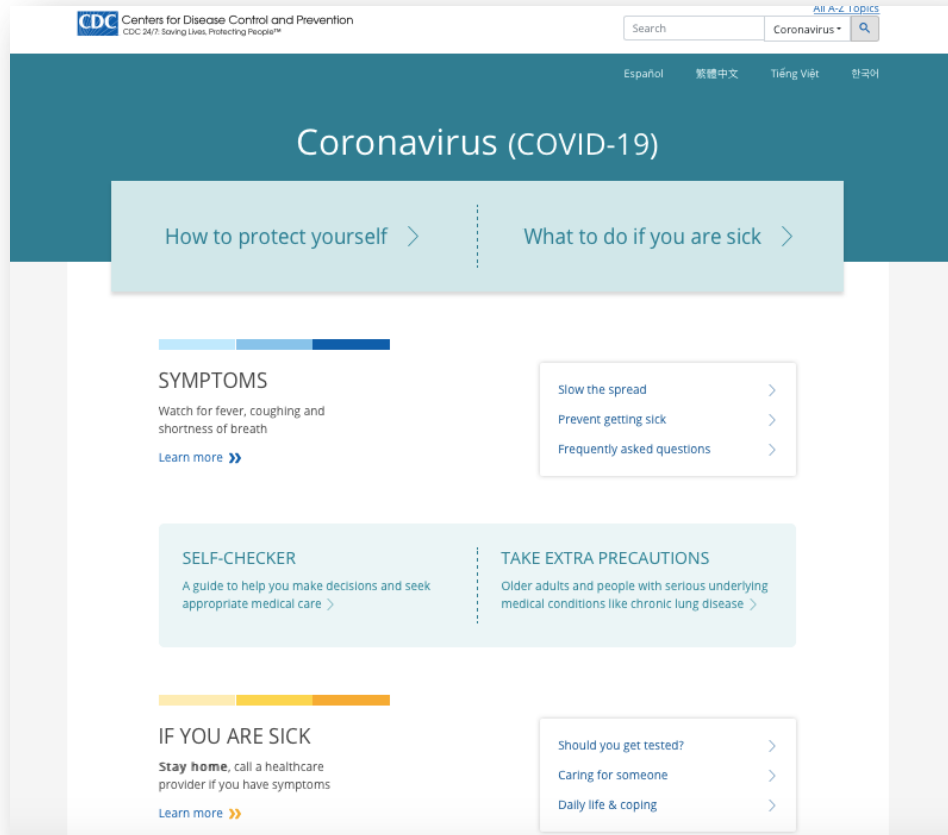
Department
of Health

Healthcare Provider/Physician Wellness

- The state is partnering with the Kate Spade New York Foundation and Crisis Text Line to provide a 24/7 emotional support service for frontline healthcare workers
- Workers can text NYFRONTLINE to 741-741 to access these emotional support services
- New York State-regulated health insurers will be required to waive cost-sharing, including deductibles, copayments and coinsurance, for in-network mental health services for frontline essential workers during COVID-19

COVID-19 Resources

CDC COVID Website



www.cdc.gov/coronavirus/2019-ncov/index.html



Department
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NYC DOHMH COVID-19 Webpage

Promoting and Protecting the City's Health

NYC
Health

한국어 ▶ Translate ▼ Text-Size

Home About Our Health Services **Providers** Data Business

Search

Reporting and Services Health Topics Resources Emergency Prep

[By Disease or Condition](#)

Immunizations

Alcohol and Drug Use

Smoking and Tobacco Use

Sexual and Reproductive Health

Children and Adolescents

Healthy Aging

Coronavirus Disease 2019 (COVID-19) — Information for Providers

Daily Syndromic and Case Data Update

The following documents provide information about people confirmed to have COVID-19 in NYC. They will be updated each weekday morning.

The total number of positive cases in the city are updated continuously. This update reflects data as of the previous day at 6 p.m. Due to public health guidance that people with mild illness stay home and not get tested, these data may not reflect the true number of positive COVID-19 cases in NYC and may overrepresent the volume of hospitalized cases.

As of March 18, 6 p.m.:

- [COVID-19 Daily Case Data Summary](#) (PDF)
- [NYC Flu-like Illness Data 2016-Current](#) (PDF)



Department
of Health

Education
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Mental Health Resources



Services News Government Local

Office of Mental Health

About OMH Consumers & Families Behavioral Health Providers Employment

Guidance Documents

As defined in section 202-e of the State Administrative Procedure Act, a guidance document is any guideline, memorandum or similar document, prepared by an agency, that provides general information or guidance to assist regulated parties in complying with any statute, rule or other legal requirement. The term does not include documents that concern only the internal management of the agency, such as a policy that applies only to an OMH operated facility or program.

Current OMH Guidance Documents:

Guidance on COVID-19

- [OMH Psychiatric Center Visitor Restriction Guidance](#) 📄 (3/14/2020)
- [COVID-19 Guidance for Children's Waiver Service Providers](#) 📄 (3/14/2020)
- [DOH Medicaid Updates – Special Editions](#)
- [COVID-19 Guidance for Health Homes](#) 📄 (3/14/2020)
- [Provider Memo – Maintaining Continuity of Operations Plans and Reporting Disruptions in Services](#) 📄 (3/13/2020)
- [Guidance for NYS Behavioral Health Programs](#) 📄 (3/11/2020)
- [Interim Guidance for Cleaning and Disinfection of Public and Private Facilities for COVID-19](#) 📄
- [Interim Guidance for Large Gatherings and Public Spaces During the COVID-19 Outbreak](#) 📄
- [OMH Guidance for Managing Stress and Anxiety During the COVID-19 Outbreak](#) 📄

COVID-19 Telemental Health Guidance

- [Supplemental Guidance – Use of Telehealth for People Served by OMH Licensed or Designated Programs Affected by the Disaster Emergency](#) 📄 (REVISED – 3/17/2020)
- [Self-Attestation of Compliance to Offer Telemental Health Services](#) 📄 (REVISED - 3/13/2020)
- [DOH Medicaid Update Special Edition: COVID-19 Telephonic Communication Services](#) 📄
- [OASAS Telepractice Waiver Update](#) 📄
- [Interim Guidance Regarding the Delivery of Services Through the Use of Telehealth Modalities in Facilities Certified or Operated by OPWDD](#) 📄
- [Use of Telemental Health for People Affected by the Disaster Emergency](#) 📄 (3/11/2020)

- For everyone
- For individuals receiving mental health services
- For parents
- For caregivers of older adults
- For mental health providers

March 16, 2020

Office of
Mental Health

Feeling Stressed About Coronavirus (COVID-19)?

Managing Anxiety in an Anxiety-Provoking Situation

The outbreak of COVID-19 around the world has led to the spread of fear and panic for individuals and communities. In addition to following physical precautions guidelines, individuals should be taking care of their psychological well-being.

This guide includes tips for the following populations:

- For Everyone
- For Individuals Receiving Mental Health Services
- For Parents, Including Parents of Children with Pre-Existing Anxiety Disorders
- For Caregivers of Older Adults
- For Mental Health Providers

For Everyone:

- Reduce anxiety by reducing risk. Ways to reduce risk include practicing good hygiene (e.g.

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Mental Health Resources

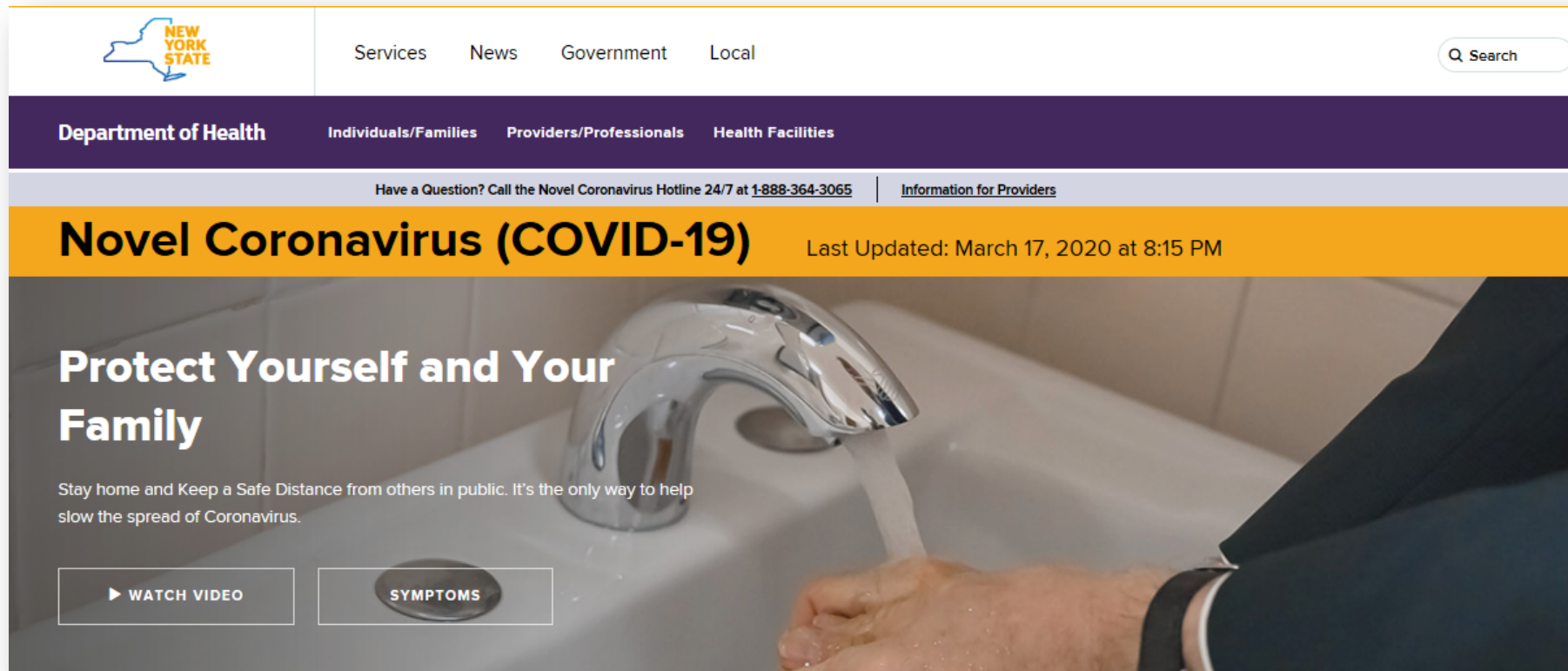
- **NYS Mental Health Helpline**

1-844-863-9314

- The helpline is staffed by specially trained volunteers, including mental health professionals, who have received training in crisis counseling related to mental health consequences of infectious disease outbreaks, typical stress reactions, anxiety management, coping skills, and telephonic counseling



[NYSDOH COVID-19 Website](#)



The screenshot shows the top portion of the NYSDOH COVID-19 website. At the top left is the New York State logo. To its right are navigation links: Services, News, Government, and Local. Further right is a search bar with a magnifying glass icon and the word "Search". Below these is a dark purple horizontal bar containing the text "Department of Health" and four sub-navigation links: "Individuals/Families", "Providers/Professionals", and "Health Facilities". Below this bar is a light blue horizontal bar with the text "Have a Question? Call the Novel Coronavirus Hotline 24/7 at [1-888-364-3065](#)" and a link for "[Information for Providers](#)". Below this is a yellow horizontal bar with the text "Novel Coronavirus (COVID-19)" and "Last Updated: March 17, 2020 at 8:15 PM". The main content area features a background image of hands being washed under a running faucet. Overlaid on the left side of this image is the text "Protect Yourself and Your Family" in large white font. Below this text is a paragraph: "Stay home and Keep a Safe Distance from others in public. It's the only way to help slow the spread of Coronavirus." At the bottom of this section are two buttons: "WATCH VIDEO" with a play icon and "SYMPTOMS" with a magnifying glass icon.

NEW YORK STATE

Services News Government Local

Q Search

Department of Health Individuals/Families Providers/Professionals Health Facilities

Have a Question? Call the Novel Coronavirus Hotline 24/7 at [1-888-364-3065](#) | [Information for Providers](#)

Novel Coronavirus (COVID-19) Last Updated: March 17, 2020 at 8:15 PM

Protect Yourself and Your Family

Stay home and Keep a Safe Distance from others in public. It's the only way to help slow the spread of Coronavirus.

▶ WATCH VIDEO SYMPTOMS



Symptoms

The 2019 novel coronavirus may cause mild to severe respiratory symptoms.

▶ WHAT TO LOOK FOR



COVID-19 Testing

Learn more about testing protocol now that the FDA has approved New York to begin its own testing.

OVERVIEW ▶

MOBILE TESTING ▶

PROTOCOL FOR TESTING ▶

▶ LEARN MORE



Know Your Rights

The health and safety of New Yorkers is the top priority, co-pays for telehealth visits have been waived.

TESTING ▶

INSURANCE ▶

UNEMPLOYMENT ▶

▶ LEARN MORE

PROTECTING THE PUBLIC HEALTH OF ALL NEW YORKERS

Mandatory and
Precautionary Quarantine

Mass Gatherings

Healthcare Providers

Nursing Homes

Schools

Childcare Providers

Employees & Employers

Insurance

Voting

International Travel

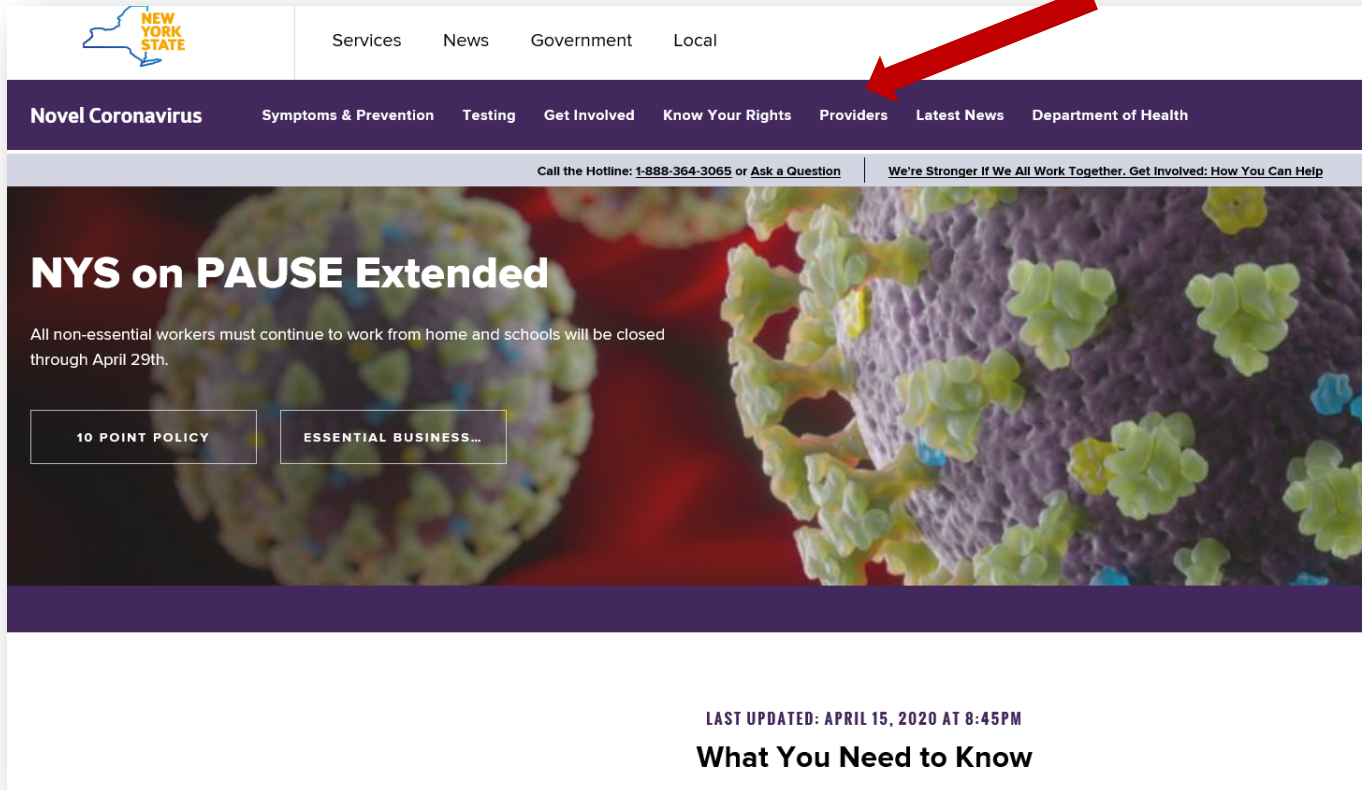
Cyber Security

Price Gouging



Department
of Health

NYSDOH COVID-19 Website



The screenshot shows the NYSDOH COVID-19 website. At the top left is the New York State logo. A navigation bar contains links for Services, News, Government, and Local. Below this is a dark purple header with a red arrow pointing to the 'Providers' link. The header also includes 'Novel Coronavirus', 'Symptoms & Prevention', 'Testing', 'Get Involved', 'Know Your Rights', 'Latest News', and 'Department of Health'. A light purple bar below the header contains the text 'Call the Hotline: 1-888-364-3065 or Ask a Question' and 'We're Stronger If We All Work Together. Get Involved: How You Can Help'. The main content area features a large image of a virus particle with the headline 'NYS on PAUSE Extended'. Below the headline is a sub-headline: 'All non-essential workers must continue to work from home and schools will be closed through April 29th.' Two buttons are visible: '10 POINT POLICY' and 'ESSENTIAL BUSINESS...'. At the bottom, it says 'LAST UPDATED: APRIL 15, 2020 AT 8:45PM' and 'What You Need to Know'.

NEW YORK STATE

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Novel Coronavirus Symptoms & Prevention Testing Get Involved Know Your Rights **Providers** Latest News Department of Health

Call the Hotline: [1-888-364-3065](tel:1-888-364-3065) or [Ask a Question](#) | We're Stronger If We All Work Together. Get Involved: [How You Can Help](#)

NYS on PAUSE Extended

All non-essential workers must continue to work from home and schools will be closed through April 29th.

[10 POINT POLICY](#) [ESSENTIAL BUSINESS...](#)

LAST UPDATED: APRIL 15, 2020 AT 8:45PM

What You Need to Know

FILTER

- Health Advisories
- Webinars
- Printable Materials
- Guidance

ATTENTION ALL PATIENTS



If you have

fever



cough



trouble
breathing



- Call this number _____.
- Tell them your symptoms.
- Ask where you should go and what you should do.
- Put on a mask before going inside.

ATTENTION ALL VISITORS



**NO VISITORS
ARE ALLOWED
AT THIS TIME**

If you feel there is an urgent need for visitation,
please contact _____.

DO NOT VISIT

Questions or Concerns

- Call the local health department www.health.ny.gov/contact/contact_information/
- In New York City: Notify the NYC DOHMH provider access line (PAL)
 - 1-866-NYC-DOH1 or 1-866-692-3641 (works 24 hours/day x 7 days/week)
- Providers who are unable to reach the LHD can contact the NYSDOH Bureau of Communicable Disease Control at **518-473-4439** during business hours or the NYSDOH Public Health Duty Officer at **1-866-881-2809** evenings, weekends, and holidays

SHARE YOUR VIDEO ENCOURAGING ALL NYERS TO WEAR A MASK (< 30 seconds)

SHARE YOUR VIDEOS ENCOURAGING ALL NYERS TO WEAR A MASK

Calling All New Yorkers

Please submit a video that shows New Yorkers why it is so important to wear a mask in public. Videos should be less than 30 seconds long and show a mask properly worn over the mouth and nose. The top five videos will be posted and New Yorkers can vote for their favorite. The winning video will be used as a Public Service Announcement (PSA).

Videos must be submitted by May 15th.

Share Your Submission on Your Social Channels and Tag Us

Tag: #NewYorkTough

Tag us:

Twitter @nygovcuomo

Instagram @nygovcuomo

Facebook @GovernorAndrewCuomo



Department
of Health

QUESTIONS ?

TO NYS' HEALTHCARE PROVIDERS

THANK YOU!



Department
of Health